

2023 Census—NCA Action Plan

1

Inclusive Workplace Culture

Wellbeing and inclusive behaviours and practices are embedded in how the NCA operates.



- ✦ We will conduct staff consultation to understand what inclusion means to them and what we can do to keep improving.
- ✦ We will embed equality and inclusion in our ways of working and measure experiences of our staff to inform progress.
- ✦ We will review how we manage communication across the organisation so that staff are aware of what's happening and feel included.

2

Change and Communication

Increased staff engagement in how change is implemented in the NCA



- ✦ We will ask staff how we can better support them through change.
- ✦ We will formalise a change and communication plan and regularly engage with staff about what is changing and why.
- ✦ We will host more regular stand-ups to check in with staff and share updates with staff.

3

Enabling Innovation

Employees feel enabled to perform well in their roles and supported to explore innovative ways to do their work.



- ✦ We will continue to look at ways to empower staff to develop new and innovative ways of working.
- ✦ We will continue to invest in tools, processes and resources that enable staff to perform.
- ✦ Leaders will have more regular discussions with their teams about the NCA's strategic direction and how the organisation is evolving.

