



2025 APS CENSUS ACTION PLAN



Internal Communication

Information on the agency's priorities, expectations and changes to be shared in a timely manner, with a focus on cascading messages to all staff.

Provide appropriate channels and forums for staff to share ideas, collaborate with stakeholders and access information.



Change Management

Lead change processes, focussing on transparent, open and authentic engagement.

Encourage staff to get involved in the design or enhancement of systems and processes that improve the way we work.

Support staff to initiate, engage and embrace change processes.



Innovation

Promote a culture that supports innovation and creativity.

Continue initiatives that enable sharing of ideas and recognise and reward innovative/ creative contributions.

Improve understanding of emerging technologies e.g. AI, and how they can assist in improving our work environment.